



SPECIAL INTEREST GROUP CHARTER

SIG Name: Lean IT Special Interest Group

Steering Committee Members:

1. Randy Kaufman, Northwestern Mutual
2. Stephanie Markus, Northwestern Mutual
3. Chris Roepe, CUNA Mutual Group
4. Steve Gearhart, Plexus Inc.

Facilitator: Cavinda Caldera, Director IT Practice -- UWEBC

SIG Objectives:

The Lean IT Special Interest Group offers a forum for those individuals leading Lean and Process Innovation/Optimization within UWEBC member companies to interact, share opinions and expertise, and leverage each other's experiences. The SIG will address a variety of topics and issues pertinent to the successful deployment and operation of Lean principles, methodologies and practices in an IT setting. The objective of the SIG is to advance Lean practices within consortium members through the sharing of knowledge and practices among participants. The SIG will allow participants to glean validated operational paradigms, ideas and best practices from other member companies and adopt them to their own Lean environments.

Benefits:

- Participation in a trusted peer-to-peer network of Lean IT specialists.
- Access to a forum for professional development and learning about Lean and process improvement practices, methods and issues.
- Identify opportunities to apply Lean and process improvement methodologies within IT to improve performance and reduce costs.
- Validation of Lean strategies, methodologies, technologies and best practices through knowledge exchange with other participants in the Lean IT Special Interest Group.

Intended Participants:

- Companies: Companies with an active (or planned) roll out of Lean and process improvement efforts within the IT space.
- Roles: Directors and managers with direct operational responsibility for deploying Lean practices within the IT space. Senior practitioners with specific content expertise (Six Sigma Black Belts etc.).

Number of Meetings, Length, and Frequency:

4 quarterly meetings will be held, after which time consideration will be given to extending the group's charter. Meetings will be full-day events (9:00AM – 3:00PM) with a limited number of presentations from Subject Matter Experts, case studies from member organizations and a significant portion of time allocated for group, panel and breakout group discussions.



Meeting Location(s)

Meetings will be at member-company campuses.

Output/Deliverable

TBD for each meeting; possibly white paper(s) summarizing Lean IT and process improvement solutions and best practices as they pertain to topics addressed and discussed within the SIG.

Meeting Discussion Topics (proposed):

1. Defining Lean and Process Improvement in IT – Scope and objective of Lean and process improvement efforts within IT
2. IT organizational culture and Lean adoption – challenges and opportunities and preparing for Lean transformation
3. Developing Lean leaders and acquiring skills, subject expertise, coaching etc.
4. New roles and organizational design with Lean innovation – organizational structural changes, roles and responsibilities, performance management etc.
5. Enterprise Lean implementation – deployment strategies, training, change management, sustaining etc.
6. Measurements and metrics in Lean IT
7. Repeatable processes and performance optimization
8. Agile, Scrum, 6 Sigma, Kaizen – a primer on methods, approaches, deployment

Potential Consortium Members to Engage in the SIG:

- Alliant Energy
- American Family Insurance
- American Girl
- Assurant Health
- Bemis Company, Inc.
- Brady Corporation
- Briggs & Stratton
- Case New Holland America
- Colony Brands
- CUNA Mutual Group
- GE Healthcare
- Harley-Davidson
- Hospira
- Kimberly-Clark
- Kohler Company
- Kohl's Department Stores
- Lands' End
- Northwestern Mutual Life Insurance Company
- Oshkosh Corporation
- Plexus Corporation
- QBE North America
- Rockwell Automation
- Sargento Foods
- Schneider National
- School Specialty Inc.
- SC Johnson
- Snap-on
- Spectrum Brands
- TDS Telecom
- We Energies
- WPS Health Insurance
- Zebra Technologies Corporation